

DIGITÁLNÍ A INFORMAČNÍ AGENTURA_

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Obsah

CzechPOINT	3
View of the universal point of contact	



CzechPOINT

The Ministry of the Interior of the Czech Republic built Czech POINT (abbreviation for Czech Submission Verification Information National Terminal), as part of Assisted Universal Contact Point with the aim of creating a universal filing, verification point and information centre where one could obtain in one place all the data, copies and extracts that are kept in central public records and registers, as well as in central non-public records and registers on one's person, belongings and rights. A place where it is also possible to verify documents, deeds, signatures as well as the electronic form of documents and to make submissions to any public administration office. The main services are therefore:

- Authorised extract service from the public administration information system.
- Authorised submission service to the public administration information system
- Authorised document conversion service

Currently, at Czech POINT offices it is possible to obtain, for example, an extract from the Land Register, the Commercial Register or the Criminal Register. The complete list of services is published here https://www.czechpoint.cz/public/verejnost/sluzby/.

The assisted contact points of Czech POINT will be developed in the coming years to the extent that it will be possible to make a similar range of submissions, obtain a similar range of data and information on the course of proceedings in all cases that the state is conducting in relation to a person, as will be offered by the self-service contact points. However, it is not realistic that an assisted universal point of contact will ever encompass all of the services and information that can be obtained at a self-service or dedicated point of contact. This is because the high degree of specialisation of some services (e.g. tax returns) prevents all services from being provided by an assisted one-stop shop.

There are also plans to use Czech POINT contact points to apply for various types of documents, which are unlikely to be professional cards in the first phase.

CzechPOINT services

Service Ser categories nan		Service promoter	Service scope	Service target group	What is needed to use the service	Fees	Legislation
public administration information	uance of ified put from List of alified opliers	Ministry for Regional Development	Public Procurement Information System. The Ministry of Local Development enters into the list suppliers who have fulfilled the qualifications according to Act No. 134/2016 Coll., on public procurement, have proved the fulfilment of the	procurement procedure to replace documents proving compliance with basic and professional	To obtain an extract from the List of Qualified Suppliers, it is only necessary to know the identification number of the organisation.	The issue of the first page of the extract is subject to a fee, the maximum amount of which is limited by law to CZK 100; each additional page of the extract is subject to a fee, the maximum amount of which is limited by law to CZK 50.	Act No. 37/2006 Coll., on Public Procurement, as amended



Service categories	Service name	Service promoter	Service scope	Service target group	What is needed to use the service	Fees	Legislation
Extractions from public administration information systems	Extraction from driver's points	Ministry of Transport	This service allows citizens to find out the status of criminal points (without points in administrative proceedings) at the public administration contact point. The extract is provided from the Central Register of Drivers maintained by the Ministry of Transport, which includes the record of points. This extract is only informative for citizens and does not replace the extract from the driver card for contact with the authorities. The issue of extracts of drivers' penalty points by public administration contact points is regulated by Act No 480/2008 Coll.	The extract can only be requested by the applicant himself or by an agent appointed by him. A statement can also be issued to foreigners who have, for example, permanent residence in the Czech Republic.	document (ID card,	for each additional page max. 50,- CZK. For other operators of contact points (Czech Post,	Act No. 480/2008 Coll., amending Act No. 274/2008 Coll., amending Act No. 274/2008 Coll., amending certain acts, connection with the adoption of the Act on the Police of the Czech Republic, Act No. 361/2000 Co Act No. 141/1961 Coll., on Criminal Procedure (Criminal Procedure Code), as amended
Extracts from public administration information systems	Extract from the Insolvency Register	Ministry of Justice	The Insolvency Register is a public administration information system administered by the Ministry of Justice of the Czech Republic. Its basic task is to ensure maximum publicity about insolvency proceedings and to enable monitoring of their progress. The Insolvency Register publishes all relevant information concerning insolvency administrators, documents from insolvency files and statutory information concerning debtors.	For the public	It is a publicly accessible register, so it is not necessary to verify the identity of the applicant. The register can be searched on the basis of two parameters - the identification number of the organisation (search for the relevant organisation) and by personal data (search for a specific person).	page.	Act No. 182/2006 Coll., on bankruptcy and its resolution (Insolvency Act), as amended



		Service promoter	Service scope	Service target group	What is needed to use the service	Fees	Legislation
administration (Ca			An anonymous applicant may request an extract from the Cadastre of Real Estate of the Czech Republic. Extract can be requested on the basis of ownership list, list of properties, list of units. - full extract from the Cadastre of Real Estate, partial extract from the Cadastre of Real Estate, where an extract can be issued e.g. only with some properties listed on the ownership list. - extract of an image from the cadastral map. An anonymous applicant may request an extract from the Cadastre of Real Estate of the Czech Republic. The extract can be requested on the basis of the title deed or the list of properties.	descriptive number, if it is a building. - An extract can also be requested according to the list of units, if the building is divided into units, which is typical for larger buildings divided into individual apartments, garages, etc. In this case, of course, the applicant must know not only the descriptive number of the building, but also the exact number of the apartment in the	If the applicant is requesting an extract according to the title deed or the list of immovable property: in both cases, the issue of the first page of the extract is subject to a fee, the maximum amount of which is limited by law to CZK 100; each additional page of the extract is subject to a fee, the maximum amount of which is limited by law to CZK 50, on the cadastre of real estate, as amended		



Service Service name	Service promoter	Service scope	Service target group	What is needed to use the service	Fees	Legislation
Extractions rom public idministration information systems Extraction from the Criminal Register		The applicant may request that the extract also include data from the Criminal Register from another EU Member State in which the applicant resided. On the basis of a signed written request, the Czech POINT employee sends an electronic request to the Criminal Register, which responds either by forwarding the extract or information on the inclusion of the request in the socalled "criminal register". In case the Criminal Records Office responds by sending an electronic extract, the extract is printed, completed with a verification clause and completed. In the case of manual processing, the applicant is only given a so-called "dressing slip" which contains the deadline by which the extract should be ready. The applicant arrives at any contact point within the given deadline and has a criminal record extract issued on the basis of the dress slip and proof of identity. Pursuant to Section 11a(1) of Act No 269/1994 Coll., on the Criminal Record, as amended, an extract from the Criminal Record may be issued to the person to whom the extract relates only on the basis of a written request. This request does not need to be filled in manually, the client receives it completed for signature before the criminal record extract is issued to him. This application shall be archived in accordance with the law.	The applicant for a criminal record extract must have a valid identity document and be assigned a personal identification number. This means that an extract can also be issued to foreigners who, for example, have permanent residence in the Czech Republic. At Czech POINT offices, extracts can also be issued to proxies who apply for an extract from the Criminal Register on the basis of an officially certified power of attorney. In the next step, an applicant in the case of an electronic extract, the applicant. In the case of an electronic extract, the applicant takes the extract on the spot and pays an administrative fee. In the case of so-called manual processing, the applicant arrives at any contact point on a given date and, on the basis of a dress card and an identity document, has a criminal record extract, the applicant takes the extract on the case of an electronic extract, the applicant arrives at any contact point on a given date and, on the basis of a dress card and an identity document, has a criminal record extract issued. In the case of an electronic extract, the applicant takes the extract and pays an administrative fee.	Act No. 269/1994 Coll., on the Criminal Record, as amended		



Service categori	es	Service name	Service promoter	Service scope	Service target group	What is needed to use the service	Fees	Legislation	
Excerpts public administr informatic systems	ation	Excerpt from the Criminal Register of a legal entity	Criminal Register - Ministry of Justice	In connection with the adoption of Act No. 418/2011 Coll., on the criminal liability of legal entities and proceedings against them, and Act No. 420/2011 Coll, on amendments to certain acts in connection with the adoption of the Act on Criminal Liability of Legal Persons and Proceedings against them, the Ministry of Justice established a register of the criminal record of a legal person. An extract from the criminal record of a legal person is issued from this register. The data from the criminal record of legal entities, which are included in the extract, are publicly accessible; any natural person may be an applicant. For this reason, the identity of the person submitting the application for an extract relating to a legal person shall not be verified. The application shall not be printed or archived.	For the public, the applicant may be a natural person	does not have a personal identification number in the Czech Republic, a statement cannot be issued on request. The applicant may contact the Criminal	The legal fee for the issue of an extract is a maximum of 100 CZK for the first page and for each subsequent page a maximum of 50 CZK, No. 420/2011 Coll., on amendments to certain acts in connection with the adoption of the Act on Criminal Liability of Legal Persons and Proceedings against them, as amended		
	Extract from Public Registe	Ministry of Justice	requested by an anonyn Public registers of legal : association register\. - foundation register\. - register of institutions\. - register of unit owners' - commercial register\. - register of public benef An employee of the Czec - Full extract - it contains company's existence. - Listing of valid - contain anonymous applicant. Ti	and natural persons are:\ ' associations\	ercial register for the duration of the ne current date. Can be requested by an	The issuance of the first page of the extract is subject to a fee, the extract is subject to a fee, the mount is subject to a fee, the subject is subject to the extract is subject to a fee, the maximum amount of which is limited by law to CZK 100; each additional page of the extract is subject to a fee, the maximum amount of which is limited by law to CZK 50.			
	Extract from the Ministry of An anonymous applicant may request an extract from the Trade Register of the Czech Republic. An anonymous applicant r		The issuance of the first page of the extract is subject to a fee, the maximum amount of which is limited of each additional apage of the extract is subject to a fee, the maximum amount of which is limited by law to CZK 100; Act No. 455/195 is subject to a fee, the maximum amount of which is limited by law to CZK 50.	11 Coll., on Trade Enterprise, as					
dministration	Extract of electronic pat prescriptions		what medicines have be improve the quality of he	ient prescriptions. The medication record shall provide the neprescribed and dispensed, when, by whom and in whe additionable and the searching and the additionable and the author we have taken. Both the representation and the author we have taken.	at quantity. The new service will thus help to	The individual may request a statement in his/her own name, or in the name of the parent as the legal guardian of a child under 18 years of age, or in	ive fee for the extract is CZK 100 for dCZK 50 for each subsequent page.	Act No. 378/2007 Coll., on Medicinal Products, as amended	



Submission to the public administration	Submission to the register of participants in the operation of the ISON car wreck module	Ministry of the Environment	Decree No. 352/2008 Coll., on details of car wreck management, defines an information system for monitoring the flow of profession control of the control of	For the public		Free	Act No. 300/2008 Coll. on electronic acts and authorised document conversion, as amended, introduces the textification of the conversion. The technical parameters for conversion are specified in Decree No. 193/2009, on determining the details of authorised document conversion.
Conversion on request and related services	Authorised conversion on request Application for the establishment of a data box	eGovernment	customer wants to convert can be brought on a CD/DVD or inserted into the Luggage (data storage) manually or by sending it from the customer will bring with him/her a confirmation of insertion of the document into the data storage for the purpose of conversion, which contains its unambiguous identification. The input document must be in PSP version 1.3 or higher.\ Public authorities may use conversion ex officio for the exercise of their competences. The Czech POINT Public Administration Contact Points can be used to submit an application for the establishment of a data box. The applicant shall submit proof of identity. The application is filled in electronically by the counter employee, then printed and presented to the customer for checking and signing. The data box will be set up within three days. After that, the	For the public	Act No. 300/2008 Coll. on electronic acts and authorised document conversion introduces the term document conversion introduces the term document conversion introduces the term document conversion are specified in Decree No. 193/2009, on determining the details of the implementation of authorized document conversion is: Outpersion	medium (CD/DVD) and conversion	Act No. 300/2008 Coll. on electronic acts through and authorised and authorised and submission of documents, as introduces the term (authorised) conversion of documents. The technical parameters for conversion are specified in Decree No. Olderminsion are specified in determining the details of carried authorised documents. Conversion are specified in determining the details of carried authorised document conversion
Data boxes	Application for making a data box inaccessible	Ministry of the Interior, eGovernment Department	Applicable in the case when the applicant needs to make a data box inaccessible pursuant to Section 11(4) of Act No. 300/2008 Coll., on Electronic Acts and Authorised Conversion of Documents. If the applicant represents another person, helps must be authorised by that person on the basis of a power of attempt draw up for that purpose and notarised. In case a data box is established for a legal person upon request, it is necessary to submit in addition to the application an appointment decree, a resolution of the general meeting or any other document that designates the person as an executive or statutory body for the legal person. This document must also be officially certified. All documents attached to the application are converted into letcronic form. Applications are then always subject to the administrative procedure. The conversion is carried out free of charge in these cases. Only conversion on request (CZK 30 per page) and reissuance of access data (CZK 200) are charged.		elluly. In social miles also be of including vertices. All documents attached to the application are set the consequence of the conversion is carried out free of charge in these cases. Only conversion on request (CZX 30 per page) and reissuance of access data (CZX 200) are charged.		



Data boxes	Application for reaccess to data box	Ministry of the Interior, eGovernment Department	Used to restore a previously inaccessible data box	For the public	1. valid ID. If the applicant represents another person, he/she must be authorised by that person on the basis of a power of attorney drawn up for this purpose and notarised.\(\)\(\)\(\)\(\)\(\)\(\)\(\) case a data box is established for a legal person upon request, it is necessary to submit in addition to the application an appointment decree, a resolution of the general meeting or any other document that designates the person as an executive or statutory body for the legal person. This document must also be officially certified. All documents attached to the application are converted into electronic form. Applications are then always subject to the administrative procedure. The conversion is carried out free of charge in these cases. Only conversion on request (CZX 30 per page) and reissuance of access data (CZX 200) are charged.
Data boxes	Application for invalidation of access data to a data box and issuance of new ones	Ministry of the Interior, eGovernment Department	In case of loss or theft of access data to a data box, an authorised person to a data box may apply for invalidation of access data and issuance of new ones. The applicant shall provide proof of identity. The application is filled in electronically by the counter employee, then printed and presented to the customer for checking and signing. The invalidation of the existing access data while a pice namedablely, after which an e-mail will be automatically sent with a link to the activation portal where the applicant will collect the new access data	For the public	1. valid ID. If the applicant represents another person, hes/hes must be authorized by this person on the basis of a power of attorney that is drawn up for this purpose and notarized \(\frac{1}{2}\). In case a data box is established for a legal entity upon request, it is necessary to submit in addition to the application an appointment decree, a resolution of the general meeting or any other document that designates the person as an executive or statutory body for the legal person as an executive or statutory body for the legal and the state of
Data boxes	Complaint handling for receipt of access data and issuance of new ones	Ministry of the Interior, eGovernment Department	This is how to check the status of a request to send new access data to a data box. It can be used by applicants who have requested access data to be sent to them via a menial address and for some reason have not received the access data. The contact point staff will use the form to find the error, resolve it and complete the delivery of the new access data to the data box. If the applicant represents another person, helphen must be authorised by that person on the basis of a power of attempt drawn up for that purpose and notarised. In case a data box is established for a legal person upon request, it is necessary to submit in addition to the application an appointment decree, a resolution of the general meeting or any other document that designates the person as an executive or statutory body for the legal person. This document must also be officially certified. All documents attached to the application are reconverted into electronic form. Applications are then always subject to the administrative procedure. The conversion is carried out free of charge in these cases. Only conversion on request (CZX 30 per page) and reissuance of access data (CZX 200) are charged.		
Data boxes	Adding an authorised person to access a data box	Ministry of the Interior, eGovernment Department	Adding an authorised person to access a data box. In the notification you must select the type of authorisation (authorised person, administrator). In addition, you need to set the rights for access of the authorised person.	For the public	1. valid ID. If the applicant represents another person, helphe must be authorised by this person on the basis of a power of attorney drawn up for this purpose and notarised. In case a data box is established for a legal entity upon request, it is necessary to submit in addition to the application an appointment decree, a resolution of the general meeting or any other document that designates the person as an executive or statutory body for the legal entity. This document must also be officially certified. All documents attached to the administrative procedure. The conversion is carried out free of charge in these cases. Only conversion on request (CZX 30 per page) and reissuance of access data (CZX 200) are charged.
Data mailboxes	Deleting the access data of an authorised person (cancellation of a person)	Ministry of the Interior, eGovernment Department	Deleting an authorised person who has access to a data mailbox. Deleting an authorised person will invalidate their access data.	For the public	1. valid identity document. If the applicant represents another person, he/she must be authorised by that person on the basis of a power of attorney drawn up for that purpose and notarised. In case a data box is established for a legal entity upon request, it is necessary to submit in addition to the application an appointment decree, a resolution of the general meeting or any other document that designates the person as an executive or statutory body for the legal entity. This document must also be officially certified. The converted into electronic form. Applications are then always subject to the administrative procedure. The conversion is carried out free of charge in these cases. Only conversion on request (CZK 30 per page) and reissuance of access data (CZK 200) are charged.
Data mailboxes	Permission of PO/PFO/FO to deliver documents from PO/PFO/FO	Ministry of the Interior, eGovernment Department	Data mailboxes are set to a special mode where commercial data messages can be delivered to a given data mailbox. This service is charged on the ISDS side.	For the public	1. valid ID. If the applicant represents another person, helshe must be authorised by that person on the basis of a power of attorney drawn up for this purpose and notarised. In case a data box is established for a legal entity upon request, it is necessary to submit in addition to the application an appointment decree, a resolution of the general meeting or any other document that designates the person as an executive or statutory body for the legal entity. This document must also be officially certified. All documents attached to the application are then sharps subject to the administration of the conversion is carried out free of charge in these cases. Only conversion on request, (CZX 30) per page) and reissuance of access data (CZX 200) are
Data boxes	Cancellation of PO/PFO/FO delivery of documents from PO/PFO/FO	Ministry of the Interior, eGovernment Department	Delivery of commercial messages to data boxes is cancelled. Only communication with public authorities is possible.	For the public	I. valid ID. If the applicant represents another person, he/she must be authorised by this person on the basis of a power of attorney drawn up for this purpose and notarised. In case a data box is established for a legal entity upon request, it is necessary to submit in addition to the application an appointment decree, a resolution of the general meeting or any other document that designates the person as an executive or statutory body for the legal entity. This document must also be officially certified. All documents attached to the applications are then converted into electronic form. Applications are then conversion is carried out free of charge in these cases. Only conversion on request (CZX 30) per page) and reissuance of access data (CZX 200) are
Activation of the identification means at the Czech POINT contact point	Activation of the identification means at the Czech Polivi contact point	Ministry of the Interior, eGovernment Department	If you have decided to activate your user account (identification means Name, password and SMS) by providing reference data from the population register to another person at the Czech POINT branch, please follow the following instructions that we have prepared for you. The first step is to submit a request for the provision of reference data from the population register to another person, which in this case is the Administration of Basic Registers. You can make the request free of charge at any the consent in the message to the recipient, which is sent after the registration of the user account to the e-mail address you filled in. The same code is also sent to the filled in telephone number.	For the public	Your identity document - Your identitication code Then choose any of the Czech POINT branches. The contact points are located at the branches of the Czech POst or at municipal or city offices. If you are not sure of the address of the contact points, you can find the location of the nearest contact point, you can find the location of the nearest contact point on the Czech POINT website. 1. At the counter, tell the official that you would like to provide "Request for providing reference data from the population register to another person." 2. Present your Di Card. To provide your personal data to a legal entity with ID 72054506. This is the registration number of the Basic Registers Administration. 4. When asked for the scope of the data provided, select the items "Date of birth" and "Electronically readable document numbers". 5. Then enter your identification code in the message to the recipient. 6. Finally, select the one-time provision option.\ The operator will print the completed application form for your review and signature. On this form. Check in particularly your personal data, then concet. ID check in particular your personal data, then concet. ID check in particular your personal document numbers and the check your identification code in the message to the recipient. If all the details are correct, sign the document and return it to the counter attendant. She will send your application and print you a confirmation. Activation of your account as a means of identification for logging in outside the National Point portal usually takes place within a few minutes and it can be used fully to access online.



View of the universal point of contact



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Last update: 2021/06/01 10:03

